

Loss & Damage Claim

Claimant – Account No.

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Location of Damaged Shipment (If Applicable)

NAME

COMPANY (If Applicable)

ADDRESS

CITY PROVINCE Postal CODE

TELEPHONE:

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CONTACT PERSON

COMPANY (If Applicable)

ADDRESS

CITY PROVINCE Postal CODE

TELEPHONE:

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YOUR REFERENCE NUMBER (Optional) _____

Retain all damaged Freight and packaging until claim finalized

Sender

NAME

COMPANY (If Applicable)

ADDRESS

CITY PROVINCE Postal CODE

TELEPHONE:

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Receiver

CONTACT PERSON

COMPANY (If Applicable)

ADDRESS

CITY PROVINCE Postal CODE

TELEPHONE:

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Reason for Claim

- Lost Shipment(s)
- Damaged Shipment(s)
- Item(s) Lost From Damaged Shipment(s)

Amount Claimed \$ _____

Our Trace Reference Number

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Description of Goods

* Tracking No./Shipment Identification Number(s) _____

Date Shipment Sent ____ / ____ / ____
DD MM YR

Provide Brief Description (Example: Colour/Weight/Dimensions/Manufacturer/Model/Serial No./ Part No.). Enclose Sketch or Photo

SHIPPING CHARGES: When claiming a refund of shipping charges, you must attach a copy of Purolator's Billing Invoice and proof of payment with your claim. You must submit the following with your claim(s):

1. A copy of the Purolator bill of lading or manifest pertaining to the shipment.
2. A copy of the original cost invoice verifying the claimed amount. This invoice should indicate the actual breakdown of costs claimed. These costs should reflect only your wholesale/manufacturer's costs and should not include retail markup/profit.
3. A copy of Damage Inspection Report (if applicable).
4. A copy of the repair bill (if applicable).
5. Any other relevant supporting documentation.

MAIL completed form and supporting documentation to:

Purolator, National Claims Office
1234 Main St. 7th Floor, Moncton, NB E1C 1H5

Telephone : 1-800-461-0540

Fax : 1-800-447-6933

Email claims@purolator.com

ONE NUMBER CONNECTS YOU TO PUROLATOR FREIGHT SERVICES

PUROLATOR	1-888-302-8819
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I hereby certify that all information on this form is true.

Claimant's Signature _____ Date: _____

Ce document existe aussi en français